



Developing specialist
hospital services for
mid Yorkshire - follow up
to the 2009 consultation



NHS Kirklees

The Mid Yorkshire Hospitals NHS Trust

NHS Wakefield District



August 2010

Your
Hospitals

Your Say



Between August and October 2009, we consulted people across north Kirklees and the whole of the Wakefield district on plans to change the way some hospital services are provided. You may well have been one of the people who gave us your views.

We have produced this leaflet to explain what is happening as a result of the consultation. We also want to know what you think about the changes we need to make to implement part of our plans.



Mike Potts, Chief Executive,
NHS Kirklees



Julia Squire, Chief Executive,
The Mid Yorkshire Hospitals NHS Trust



Alan Wittrick, Chief Executive,
NHS Wakefield District

What we consulted you about



We identified four services where we could greatly improve care for our patients by delivering them from specialist centres with expert staff and facilities. This would mean that instead of providing the services at two or three of our hospitals we would bring them together on one site which would care for patients in both the Wakefield and north Kirklees districts.

These four services are:

- Neonatal intensive and high dependency care (in Wakefield) – this is specialist care for very premature, extremely ill or small newborn babies.
- Inpatient surgery for children (in Wakefield) – this is specialist care for children who need an operation that needs at least one night in hospital.
- Inpatient orthopaedic trauma surgery (in Wakefield) – this is specialist care for people who need an emergency operation on their bones or joints that needs at least one night in hospital, usually after an accident.
- Inpatient surgery for urology and lower gastro-intestinal (GI) cancer (in Dewsbury) – this is specialist care for patients who need surgery for bladder or prostate conditions, or patients who need cancer surgery for a lower bowel problem. It is for patients who need an operation that means spending at least one night in hospital. We said that this would need extra investment.

This plan was for these four services only.

- Outpatient appointments will continue to be available at your local hospital as they are now.
- There will continue to be emergency departments (A&E) at all three of our local hospitals.
- There will continue to be midwife-led maternity services at all three hospitals, with consultant-led maternity units in Dewsbury and Wakefield.

You told us

The consultation found that people broadly supported the plans to develop specialist centres because they provide better outcomes for patients. However, there were some issues you felt we needed to consider, including transport to support the move of services for visitors as well as patients.

The full report on the findings of the consultation is available on our website www.wakefielddistrict.nhs.uk/yourhospitalsaysay or from the Patient Advice and Liaison Service (PALS) on 0845 602 4832.

What happened next

- Based on the clinical evidence and the feedback from the consultation, in January this year, we agreed in principle to go ahead with the proposal to create these four specialist centres.
- However, because of the current economic climate, in February we announced that we had to put our plans on hold for the centre for inpatient surgery for urology and lower gastro-intestinal cancer at Dewsbury and District Hospital. We intend to re-visit these plans at some time in the future.
- Until we can revisit plans for the centre in Dewsbury, patients will continue to receive urology surgery in Wakefield, as they do now. Surgery for patients with cancers of the lower bowel, will continue to be carried out in both the new Pinderfields Hospital and Dewsbury and District Hospital.
- Since this decision, we have been looking at how we could still go ahead with the plans to create the other three specialist centres in the new Pinderfields Hospital in Wakefield, without bringing together urology and gastro-intestinal cancer surgery in Dewsbury.





What will this mean for patients?

- We have worked with our hospital doctors and believe that the best option is to change the way we look after some patients with emergency medical problems. Medical patients are people who need hospital treatment but don't need an operation.
- This will mean that some patients from Wakefield and Pontefract who need to be admitted to hospital with emergency medical problems will be admitted to Dewsbury and District Hospital.
- There is no change for emergency medical patients from north Kirklees.



How are people in the Wakefield district with emergency medical problems cared for?

- When the new hospitals are fully open, patients in the Wakefield district with emergency medical problems will usually be admitted to the new Pinderfields Hospital or the Clinical Decision Unit in the new Pontefract Hospital.
- However, as happens now, when one of our hospitals is busy, patients sometimes need to be admitted to a different hospital so that they get the care they need as quickly as possible.
- Currently, about 600 medical patients a year from the Wakefield district, out of around 22,000 that we care for each year, are treated in Dewsbury and District Hospital.

What will be different?

- We expect that around 1400 extra emergency medical patients a year from the whole of the Wakefield district would need to receive their care in Dewsbury and District Hospital to enable us to set up the orthopaedic trauma centre in Pinderfields. So that means that around 2000 emergency medical patients a year from the Wakefield district would receive their care from Dewsbury and District Hospital. This is out of around 70,000 of all the emergency patients we admit to our hospitals each year.
- These are patients who arrive at hospital by a 999 ambulance, through the emergency department (A&E) or whose family doctor (GP) has referred them to hospital for urgent assessment and treatment the same day. When necessary, these patients would go straight to Dewsbury and District Hospital instead of going to Pinderfields.
- When this is necessary, we will take into account a number of factors to decide where patients should be admitted. The most important will be their clinical needs and, wherever possible, we will try to minimise the distance that people need to travel.
- For example, we would look at whether patients who live closer to the Dewsbury boundary (such as Ossett and Horbury) could be admitted to Dewsbury and District Hospital so that fewer patients from the other side of the Wakefield district would need to be treated in Dewsbury.
- This will not affect general outpatients.



We understand that people prefer to be treated as close to home as possible, and that is why the majority of emergency medical patients from Wakefield and Pontefract will be treated at Pinderfields Hospital or the Clinical Decision Unit at Pontefract Hospital.

We believe that by extending our current practice of caring for a relatively small number of emergency medical patients at Dewsbury and District Hospital we will still be able to provide them with exactly the care they need, and we can significantly improve our care for orthopaedic trauma patients.

The same quality of care will be provided, whichever of our hospitals patients are taken to. And our doctors will be able to see a patient's hospital records whichever hospital they are admitted to.

What do you think?

In implementing our plans, we want to make sure that we consider the needs of local people and patients. These are some of the things we think we should look at to help us do this:

1. **Some emergency medical patients need care and treatment from the specialist services that are provided only from Pinderfields Hospital. So we would want to make sure that these patients are admitted to Pinderfields for all of their care.**

There are also some patients who are admitted to hospital regularly and are known by the teams of health care staff in their local hospital. Similarly, we would try to make sure that these patients receive their care in their local hospital.

Do you think that these are important things to take into account when deciding where patients should be treated?

Yes No Do you have any comments about this?

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2. **If more emergency medical patients from Horbury and Ossett receive their care from Dewsbury and District Hospital this would mean that fewer patients from the other side of Wakefield District would need to be treated in Dewsbury. Do you have any comments about this?**

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3. **We know that transport is an important issue for local people and patients. Some people are already entitled to help with the costs of travelling to hospital for an appointment or to visit. We will do more to raise awareness of what help is available.**

And, for a trial period (six months to start with) we will provide a shuttle bus service between the hospitals for visitors affected by the change. If this turns out to be popular we will continue it. We would need to consider local people's access needs and the bus times would reflect visiting times.

Do you think you would use the shuttle bus service if you needed to visit a friend or relative in Dewsbury and District Hospital?

Yes No Do you have any other comments?

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4. We know how important visiting times are for patients, family and friends. We think we need to look at visiting times, how many visitors are allowed at one time, and patient bedside telephones. Are there any other things that we need to consider for patients from Wakefield and Pontefract who are being cared for in Dewsbury?

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About you

Are you responding as: Organisation (name below) Local resident NHS staff

..... **Postcode**

Age: Under 18 18 – 29 30 – 49 50 – 69 70 or over

Gender: Male Female

Do you consider yourself to have a disability? Yes No

How would you describe yourself?

White

White British White Irish Any other White background

Asian

Asian or Asian British Indian Asian or Asian British Pakistani
 Asian or Asian British Bangladeshi Any other Asian or Asian British background

Black

Black or Black British Caribbean Black or Black British African
 Any other Black or Black British background

Mixed

Mixed White & Black Caribbean Mixed White & Black African
 Mixed White & Asian Any other mixed background

Other ethnic groups

Chinese Any other ethnic group

How to let us know what you think (please let us know by Friday 8 October)

- Tear off the slip and return it (no stamp needed) to:

NHS Kirklees, **FREEPOST RSHB-GRJU-ALSL**, Mid Yorkshire Consultation, PPI Team,
Broad Lea House, Bradley Business Park, Dyson Wood Way, Bradley, Huddersfield HD2 1GZ

- Ring our Customer Liaison Service on **01484 464464**
- Or email us at **enquiries@kirklees.nhs.uk**

